# Creating a world leading payments system for the U.S.



Chicago Payments Symposium September 2014

# The U.S. can learn from the experience of payments system improvement initiatives around the world but has unique considerations

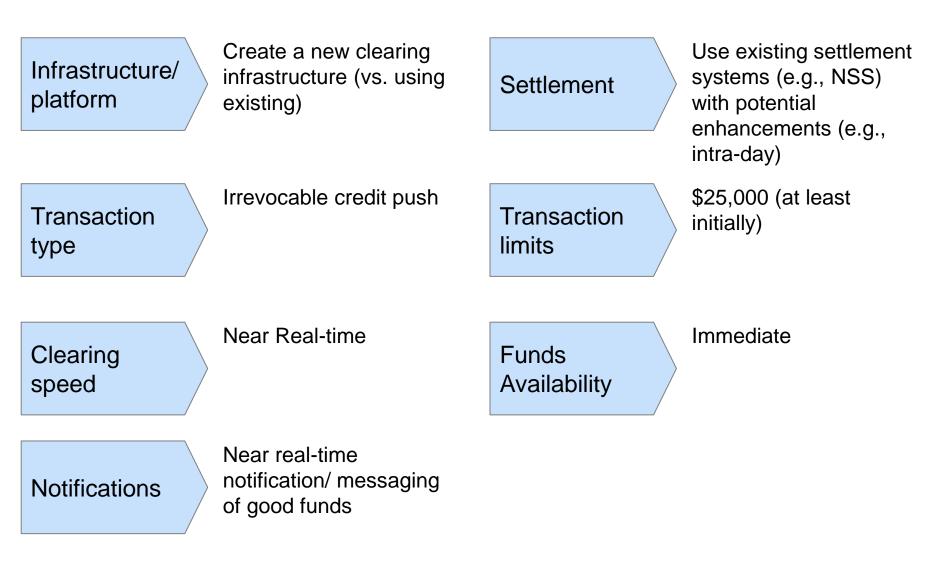
# Themes from payments improvement initiatives around the world

- 1 Primarily a strategic decision given ability to implement infrastructure improvements through mandates and collective action
- 2 Reliance on incentives (e.g. revenue from value add services), disincentives, and regulation to drive FI and end user adoption
- 3 Distinctive feature/functionality required for end user adoption, esp. if pricing above ACH
- 4 Initially prioritize P2P (speed) and B2B (speed, remittance data) payments
- 5 Real time settlement not required to achieve real time availability

## Implications for U.S.

- Business case more important in U.S.
- Initial target use cases important for adoption of any new payments system
- Success reliant on creation of differentiated products/services by financial service providers

#### "Attributes" of the potential new US infrastructure design



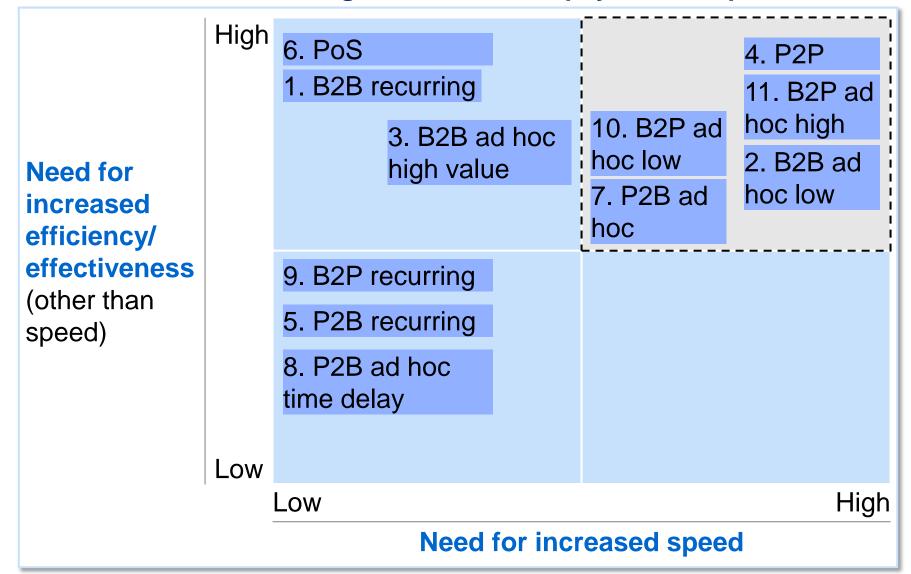
### Payment transactions can be grouped into 11 total use cases

Payor/Payee Use case		Sample payments	
<b>B2B</b> (includes gov't)	1. Recurring	Regular facility payments	
	2. Ad hoc, low value	Just-in-time supplier payments	
	3. Ad hoc, high value	Large, capital goods purchase	
P2P	4. Transfers	Rent repayment to roommate	
P2B	5. Recurring	Regular utility payments	
	6. Ad hoc in-person (PoS)	Grocery store payment	
	7. Ad hoc remote real-time	Last-minute bill payment	
	8. Ad hoc time delay	Online furniture purchase	
<b>B2P</b> (includes gov't)	9. Recurring	Regular payroll, gov't pension	
	10.Ad hoc, low value	Temp payroll, corrections	
	11.Ad hoc, high value	Insurance claims, settlements	

End-user requirements for speed and other functionalities relative to what is provided today must be considered for each use case

Speed features	Other efficiency / effectiveness features	
Timing of	Access to system	
authorization and clearing	Credit / Debit	
	Information content (e.g., remittance data)	
Timing of availability of funds	Authentication support	
	End user privacy and security	
Timing of settlement	Revocability, returns, denials, exceptions	
(interbank)	Timing of transaction notification	
	Cross-border interoperability	

Prioritization of use cases by need for increased speed and efficiency / effectiveness identifies target use cases for payments improvement



# Five primary use cases should be targeted by a faster payments system

	Minimum end user speed required			
Use case	Auth/clearing	Funds availability	Settlement	
<b>B2B ad-hoc low value</b> (e.g., just-in-time supplier payments)	Near real-time	Intra-day	Intra-day	
B2P ad-hoc high value (e.g., insurance claims, settlements)	Near real-time	Near real-time	Late-day	
P2P transfers (e.g., rent repayment to roommate)	Near real-time	Near real-time	Late-day	
B2P ad-hoc low value (e.g., temp wages, jury duty)	Intra-day	Intra-day	Late-day	
P2B ad-hoc, remote, real- time (e.g., emergency bill pay)	Near real-time	Late-day	Late-day	

#### Design options for a faster payments system

# **Evolve ATM/PIN debit infrastructure** to leverage existing real-time functionality

**Direct clearing between Fls** using shared protocols and public IP networks

Build new single message infrastructure leveraging legacy settlement systems



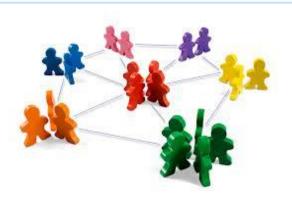
- Leverages existing real-time auth/clearing and automated memo posting
- Build new interface/integration between PIN debit networks and corporate cash management systems
- Build credit push capability
- Intraday settlement windows through existing systems

### **Overview of design options**

**Evolve ATM/PIN debit infrastructure** to leverage existing real-time functionality

# **Direct clearing between Fls** using shared protocols and public IP networks

Build new single message infrastructure leveraging legacy settlement systems



- Establish common messaging and standards for direct clearing
- Once both FIs agree a transaction is valid and good, transaction is automatically posted
- Platform time stamps and logs the transaction in a ledger held at a central hub for settlement
- Potentially lower operating cost

### **Overview of design options**

**Evolve ATM/PIN debit infrastructure** to leverage existing real-time functionality

**Direct clearing between Fls** using shared protocols and public IP networks

Build new single message infrastructure leveraging legacy settlement systems



- New credit push only infrastructure uses a single transaction message containing both notification of good funds & clearing instructions
- Messages exchanged in near realtime between senders and receivers through a network operator
- Receiving institutions automatically post upon receipt of payment
- Intraday settlement windows through existing systems

**Evolve ATM/PIN debit infrastructure** to leverage existing real-time functionality

**Direct clearing between Fls** using shared protocols and public IP networks

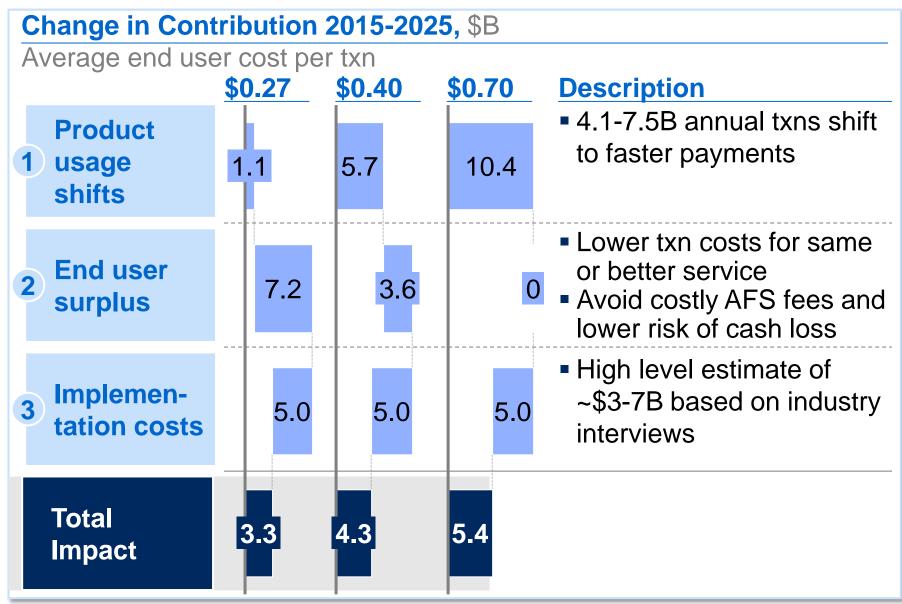
Build new single message infrastructure leveraging legacy settlement systems

- Adds on to prior design option by expanding to different use cases and speed levels
- Rules by use case/transaction set can be customized to require differing levels of speed, service, access, economic models, security requirements
- Near real time, intraday, and batch capability
- Credit push and debit pull capability
- Option to build new real-time settlement system

### Summary of business case findings

- Business case analyzed direct and quantifiable value from the migration of transactions for the five primary use cases from 2017-2025, including:
  - Contribution margin to the payments industry from transaction migration away from existing instruments to a faster payments system
  - End user value from net lower end user price for transactions migrating to faster payments and willingness to pay for faster payments
  - End user value from un/under-banked customers shifting away from alternative financial services and reduction in theft / risk of cash loss
- Analysis intentionally conservative in three key ways:
  - Transaction migration used conservative assumptions and did not include latent demand or adjacent use cases
  - Average price to the end user assumed to be \$0.27, balancing value to the industry and the end user, and pending further research into consumer willingness to pay
  - Did not size revenue from additional value added services or new products that are enabled by the faster payments system

#### Faster payments business case through 2025



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